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www.arians.ph

May 16, 2023

INSURANCE COMMISSION 1071 United Nations Avenue, Manila

Attention

: ATTY. REYNALDO A. REGALADO

Insurance Commissioner

Honorable Commissioner,

In compliance with Circular Letter 2021-20 dated March 23, 2021, we hereby submit the Annual Corporate Governance Report of Arians Insurance Broker Inc.

Thank you.

Very truly yours,

CHONA M. JACINTO President



COMPLIANT/NON COMPLIANT

Additional Information

The Board's Governance Responsibilities

Documents

Recommendation 1.1

1. Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.

ng Compliant

 $1\ \&\ 2.$ Arians is composed of diversified group of individuals with different professional background and

business expertise.

Board has an appropriate mix of competence and expertise.

Compliant

3. List of BOD and Senior

Management Officers

2. Corporate Governance Manual

1 SEC General Information Sheet

3. Directors remain qualified for their positions individually Compliant and collectively to enable them to fulfill their roles and

responsibilities and respond to the needs of the organization

Arians Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the company. They also actively participate during the Board meetings.

Recommendation 1.2

 Board is composed of a majority of non-executive directors

Compliant

Arians Director is composed of 4 non- executive directors namely:

Eleanor G. Tuazon Dennis Dylan F. Jimenez Hermenegildo L. Berena

Noriza E. Lantin

COMPLIANT/NON COMPLIANT

Additional Information

Documents

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Corporate Governance a policy on training of directors 1. Company provides in its Board Charter or Manual on

Compliant

and submitted to the Insurance Commission Arians Manual Corporate of Governance was prepared

Manual on Corporate Governance an orientation program for first time directors.

Company provides in its Board Charter or

Compliant

Arians will provide orientation on newly elected

director/s in the future

covered. training for all directors. 3. Company has relevant annual continuing

Compliant

officers as soon as practicable Arians will provide yearly training for its directors and key

comprehensive orientation on company policies, business New directors are given a

operations, risk management and

governance policies

Recommendation 1.4

1. Board has a policy on board diversity.

Compliant

which include but not limited to age, gender, culture, Arians provides for its policy to embrace board diversity

skills and knowledge among directors.

Recommendation 1.5

1. Board is assisted in its duties by a Corporate

Compliant

Filipino Citizen and a resident of the Philippines The Board, is assisted by its Corporate Secretary, who is

COMPLIANT/NON COMPLIANT

Additional Information

Documents

Corporate Secretary is a separate individual from the Compliance Officer.	Compliant	The Corporate Secretary of Arians is a separate individual from Compliance Officer.
Corporate Secretary is not a member of the Board of Directors	Compliant	Arians Corporate Secretary is not a member of the Board of Directors
4. Corporate Secretary attends training/s on governance.	Compliant	Corporate Secretary attends trainings when available
Recommendation 1.6 1. Board is assisted by a Compliance Officer	Compliant	
2. Compliance Officer has a rank of Vice President or equivalent position with adequate stature and authority in the corporation.	Compliant	The Board appoints Ms. Chona M. Jacinto as Compliance Officer of Arians
3.Compliance Officer is not a member of the board.	Compliant	The Compliance Officer is also the CEO of the company.
4.Compliance Officer attends training/s on corporate governance annually.	Compliant	The CO attends trainings whenever available

and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders. Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and other legal pronouncements



COMPLIANT/NON COMPLIANT

Additional Information

Documents

Recommendation 2.1

 Directors act on a fully informed basis, in good faith, with Compliant due diligence and care, and in the best interest of the company.

The Board and each of the directors are aware and understand their roles and responsibilities as provided in the by By-Laws.

Recommendation 2.2

 Board oversees the development, review and approval of Compliant the company's business objectives and strategy.

The Board of directors is primarily responsible for the governance of the Company. It shall provide the indedendent check on the management of the company.

Compliant

2. Board oversees and monitors the implementation of the company's business objectives and strategy in order to sustain the company's long-term viability and strength ...

Compli

 Board is headed by a competent and qualified Chairperson. Recommendation 2.3

Compliant

Arians Chairman of the Board has the academic qualifications, professional/business experience for the position.

www.arians.website/Our Team.php

Recommendation 2.4

 Board ensures and adopts an effective succession planning program for directors, key officers and management

Compliant

The Board shall ensure the adoption of an effective succession planning program for its directors and key officers to ensure growth and continued operation of the company

COMPLIANT/NON COMPLIANT

Additional Information

Documents

Board adopts a policy on the retirement for directors and Compliant key officers	Compliant	· · · · · · · · · · · · · · · · · · ·
Recommendation 2.5 1. Board formulates and adopts a policy specifying the relationship between remuneration and performance of key officers and board members.	Compliant	
2. Board aligns the remuneration of key officers and board members with long term interests of the company	Compliant	A Remuneration and Compensation committee has been formed by the company
3. Directors do not participate in discussion or deliverables involving his/her own remuneration	Compliant	
Recommendation 2.6 1. Board has a formal and transparent board nomination and election policy	Compliant	A Nomination Committee has been formed by the company.
2. Board nomination and election policy is disclosed in the company's Manual on Corporate governance.	Compliant	A Nomination Committee has been formed by the company.
3. Board nomination and election policy includes how the company accepts nomination from minority shareholders	Compliant	
4. Board nomination and election policy includes how the		

board reviews nominated candidates

Compliant

COMPLIANT/NON

Additional Information

Documents

5. Board nomination and election policy includes an assessment of the effectiveness of the an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.

A Nomination Committee has been formed by the company.

6. Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.

Compliant

Compliant

Recommendation 2.7

1. Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequent occuring transactions.

The company has no related party transactions.

2. RPT policy includes appropriate review and approval of material RPTs, which guarantee

fairness and transparency of the transactions.

3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.

The company has no related party transactions.

Recommendation 2.8

 Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).

Compliant

Stated in the Manual of Corporate Governance

COMPLIANT/NON COMPLIANT

Additional Information

Documents

Officer (CEO) and the heads of the other control functions performance of Management led by the Chief Executive 2. Board is primarily responsible for assessing the Executive) (Chief Risk Officer, Chief Compliance Officer and Chief Audit

Compliant

Stated in the Manual of Corporate Governance

Recommendation 2.9

Compliant

standards set by the Board and Senior Management. Chief Executive Officer performance is at par with the framework that ensures that Management, including the 1. Board establishes an effective performance management

assessment of Management team Arians' Management adopts the annual target set /approved by the Board as part of the performance

par with the standards set by the Board and Senior framework that ensures that personnel's performance is at Management. 2. Board establishes an effective performance management Compliant

Recommendation 2.10

system is in place. 1. Board oversees that an appropriate internal control

Compliant

Compliant

manual set by the management. Arians has internal control in place as per Operations

management, members and shareholders monitoring and managing potential conflict of interest of the 2. The internal control system includes a mechanism for

> manual set by the management. Arians has internal control in place as per Operations

COMPLIANT/NON COMPLIANT

Additional Information

Documents

 Board Charter is publicly available and posted on the company's wesite 	 Board Charter serve as a guide to the directors in the performance of their functions. Compliant	Recommendation 2.12 1. Board has a Board Charter that formalizes and cleary states its roles, responsibilities and accountabilities in carrying out its fiduciary duties Compliant	 The risk management framework guides the Board in Compliant identifying units/business lines and enterprise-level, risk exposures, as well as the effectiveness of risk management strategies 	Recommendation 2.11 1. Board oversees that the company has in place a sound Compliant enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.	3. Board approves the Internal Audit Charter. Compliant
Stated in the Manual of Corporate Governance	Stated in the Manual of Corporate Governance	Stated in the Manual of Corporate Governance	Provides insight on significant risk exposures and control issues, including fraud risks, governance issues and others.	Provides oversight over Management activities in managing market, collections and other risk of the company.	The Board approved the Operations Manual set by the management.

all committees established should be contained in a publicly available Committee Charter. management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk



COMPLIANT/NON COMPLIANT

Additional Information

Documents

Recommendation 3.1

Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities.

Compliant

The pertinent Committees are in place

Recommendation 3.2

Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.

Compliant

Management has set internal control on its operations.

 Audit Committee is composed of at least three appropriately qualified non executive directors, the majority of whom, Including the Chairman is independent
 Con

Compliant

A Board Resolution has been issued for the appointment of 3 qualified members of the audit committee

 All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.

Cor

Compliant

Members have relevant background, knowledge, skills and experience in the areas of Accounting, Auditing and Finance.

4. The Chairman of the audit committee is not the Chairman of the Board or of any other committee

Compliant

The Chairman of the Audit Committee is not a Chairman of the Board or of any other committee

Recommendation 3.3

COMPLIANT/NON COMPLIANT

Additional Information

Documents

Complian	Remuneration Committee.	functions that were formerly assigned to a Nomination and	corporate governance responsibilities, including the	tasked to assist the Board in the performance of its	1. Board establishes a Corporate Governance Committee
				the company	A Corporate Governance Committee has been formed by

	_	
ndependent directors.	least three members, majority of whom should be	2. Corporate Governance Committee is composed of at
Compliant		
	the company	A Corporate Governan

nce Committee has been formed by

4. The Chairman of the BROC is not the Chairman of the independent director 3. Chairman of the Corporate Governance Committee is an Board or of any other committee.

the company

A Corporate Governance Committee has been formed by

Compliant

Compliant

Board or of any other committee The Chairman of the BROC is not the chairman of the

Recommendation 3.4

oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness. Committee (BROC) that should be responsible for the 1. Board establishes a separate Board Risk Oversight

> been formed The Corporate Governance Committee and the BROC has

Compliant

of whom should be independent directors, including the 2. BROC is composed of at least three members, the majority

3. The Chairman of the BROC is not the Chairman of the Compliant

Compliant

Board or of any other committee.

Board or of any other committee including the Chairman. majority of whom should be independent directors. BROC is composed of at least three members, the The Chairman of the BROC is not the chairman of the

knowledge and experience on risk and risk management. 4. At least one member of the BROC has relevant thorough Compliant

COMPLIANT/NON COMPLIANT

Additional Information

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1. The Board establishes a Related Party Transactions (RPT) related party transactions of the company. Committee, which is tasked with reviewing all material

No Related Party Transactions

executive directors, majority of whom should be independent, including the Chairman. RPT Committee is composed of at least three non-

No Related Party Transactions

Recommendation 3.6

memberships, structures, operations, reporting process, stating in plain terms their respective purposes, 1. All established committees have a Committee Charters resources and other relevant information Compliant

Stated in the Manual of Corporate Governance

performance of the Committees 2. Committee Charters provide standards for evaluating the

Compliant

Stated in the Manual of Corporate Governance

company's website. 3. Committee Charters were fully disclosed on the

Pending

Commission To be uploaded once approved by the Insurance

responsibilities, including sufficient time to be familiar with the corporation's business. Principle 4: To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and



COMPLIANT/NON

COMPLIANT

Additional Information

Documents

Recommendation 4.1

1. The Directors attends and actively participates in all meetings of the Board, Committees and shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission

Arians directors attends and actively participate in the Board meetings. Minutes of the meetings are available upon request.

2. The directors review meeting materials for all Board and Committee meetings

Meetings request were sent to directors in advance.

Directors can also request necessary information directly to management.

Compliant

3. The directors asks the necessary questions or seek clarifications during the Board and Committee meetings.

Corporate Secretary attest that the directors asked the necessary questions or seek clarification during the meetings.

Compliant

Recommendation 4.2

1. Non-executive directors concurrently serve as directors. Compliant to a maximum of five Insurance. Commission Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views and oversee the long term strategy of the company.

Directors are always present in all meetings of the Board They regularly review the minutes of the meetings and gives opinion and recommendations.

Recommendation 4.3

COMPLIANT/NON

COMPLIANT

Additional Information

Documents

The directors notify the company's board where he/she
is an incumbent director before accepting a directorship in
another company.

Compliant their list of directorship.

Arians requires directors who are nominated to provide their list of directorship in other companies.

Principle 5: The Board should endevour to exercise an objective and Independent judgement on all corporate affairs.

Recommendation 5.1

1. The Board is composed of at least twenty percent (20%) independent directors.

Compliant

Recommendation 5.2

1.The independent directors possess all the necessary qualifications and none of the disqualifications to hold the position.

Con

Compliant

Recommendation 5.3

 The independent directors serve for a maximum cumulative term of nine years.

Compliant

As far as Insurance Companies are concerned, the foregoing term limit shall be reckoned from

02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be

September 2016.



COMPLIANT/NON
COMPLIANT

Additional Information

Documents

For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item.

2. The company bars an independent director from serving in such capacity after the term limit of nine years. Com

Compliant

3. In the instance that the company retains an independent director in the same capacity after nine years, the board submits to the Insurance Commission a forwal written justification and seek shareholders approval during the annual shareholdings meeting

Compliant

Recommendation 5.4

1. The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.

Compliant

Chairman of the Board and CEO is held by one person.

2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities

Compliant

Recommendation 5.5



COMPLIANT/NON COMPLIANT

Additional Information

Documents

director among the independent directors director or where the roles of Chairman and CEO are being 1. If the Chairman of the Board is not an independent held by one person, the Board should designate a lead

Compliant

Lead Director is an Independent Director

Recommendation 5.6

the corporation should abstain from taking part in the 1. Directors with material interest in a transaction affecting deliberations for the same

Compliant

abstain from taking part of the deliberation of the same A director with material interest in a transaction shall

Recommendation 5.7

audit, compliance and risk functions, without any executive are in place within the corporation. directors present to ensure that proper checks and balances meetings with the external auditor and heads of the internal 1. The non-executive directors (NEDs) have separate periodic

Compliant

Compliant

director. 2. The meetings are chaired by the lead independent

and assess whether it possesses the right mix of backgrounds and competencies. Principle 6: The best measure of the Board's effectiveness is through an assessment process. The Board should regulary carry out evaluations to appraise its performance as a body,

Recommendation 6.1

COMPLIANT/NON

Additional Information

Documents

1. The Board conducts an annual assessment of its is assessed annually by the Board. the Board 2. The performance of the Chairman is assessed annually by performance as a whole. by the Board. 4. The performance of each committee is assessed annually 3. The performance of the individual member of the Board Compliant Compliant Compliant Compliant COMPLIANT performance performance thier performance The Chairman annually conduct self assesment of her The Board regularly carry out annual assessment of its Each committee is assessed by the Board Individual memebers annually conduct self- assesment of

external facilitator. 5. Every three years, the assessments are supported by an

Recommendation 6.2

of the Board, individual directors and committees. minimum, criteria and process to determine the performance 1. Board has in place a system that provides, at the Compliant through self rating. The Board assesses their performance individually Shareholders are given opportunity to provide feedback

2. The system allows for a feedback mechanism from the Compliant during the annual meeting.

shareholders

Principle 7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all stakeholders

Recommendation 7.1



COMPLIANT/NON

Additional Information

Documents

Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the		
company.	Compliant	Business code of conduct is in place
2. The Code is properly disseminated to the Board, senior management and employees	Compliant	Business code of conduct is in place
The Code is disclosed and made available to the public through the company website.	Compliant	Business code of conduct is in place
Recommendation 7.2		

and monitoring of compliance with the Code of Business

Compliant

Business code of conduct is in place

1. Board ensures the proper and efficient implementation

Conduct and Ethics.

2 Boards ensures the proper and efficient implementation and monitoring of compliance with company internal

Compliant

Business code of conduct is in place

Disclousre and Transparency

Principle 8: The company should establish corporate disclosure policies and procedures that are practical and in accordance with best practices and regulatory expectations.



COMPLIANT/NON

Additional Information

Documents

Recommendation 8.1

1. Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.

Compliant

To ensure accurate, reliable and timely reports to shareholders that gives a fair and complete pictures of companys financial condition, results and business operations. Close coordination betweent the Management and the Board in the preparation and submission of reports.

Recommendation 8.3

1. Board fully discloses all relevant and material information Compliant on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.

Compliant

2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that may affect the judgement

Recommendation 8.4

All relevant and material information on individual members is disclosed in Annual Board Meeting



COMPLIANT/NON

Additional Information

Documents

1. Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.

Compliant

Disclose or provide link/reference to the company policy and practice for setting board remuneration.

 Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.

Compliant

and practice for determining executive remuneration.

Disclose or provide link/reference to the company policy

 Company discloses the remuneration on an individual basis, including termination and retirement provisions.

Recommendation 8.5

 Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions.

2. Company discloses material or significant RPTs in its Annual Company Report or Annual Corporate Governance Report, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders in the annual stockholders' meeting during the year.

Company has no existing Related Party transactions.

Company has no existing Related Party transactions.

4

COMPLIANT/NON COMPLIANT

Additional Information

Documents

Recommendation 8.7

procedures are contained in its Manual on Corporate 1. Company's corporate governance policies, programs and

Governance (MCG).

Compliant

Manual of Corporate Governance in place

2. Company's MCG is posted on its company website.

Compliant

Manual of Corporate Governance in place

Principle 9: The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external

Recommendation 9.1

auditor's independence and enhance audit quality.

Compliant

Audit Committee has been formed

and fees of the external auditors. recommending the appointment, reappointment, removal, 1. Audit Committee has a robust process for approving and

the external auditor is recommended by the Audit 2. The appointment, reappointment, removal, and fees of Committee, approved by the Board and ratified by the

> Board and accredited by the Insurance Commission The appointment of external auditor is approved by the

Compliant

3. For removal of the external auditor, the reasons for public through the company website and required removal or change are disclosed to the regulators and the

Compliant

auditor since the company started its operation in mid of There are no changes in the engagement of the external

COMPLIANT	COMPLIANT/NON
Additional Information	

Documents

responsibility on: 1. Audit Committee Charter includes the Audit Committee's Recommendation 9.2 auditors; assessing the integrity and independence of external Compliant The company is audited by an External auditing firm approved by the Board and Insurance Commission

The Management oversight and assess the integrity of the

responsibility on reviewing and monitoring the external 2. Audit Committee Charter contains the Committee's auditor's suitability and effectiveness on an annual basis.

Compliant

and monitor the effectiveness of the audit process, taking

into consideration relevant Philippine professional and

regulatory requirements.

the external auditor's independence and objectivity; and

exercising effective oversight to review and monitor

exercising effective oversight to review

monitoring the external auditor's effectiveness. The Management is responsible in reviewing and

Recommendation 9.3

performed by its external auditor in the Annual Report to 1. Company discloses the nature of non-audit services deal with the potential conflict of interest.

Compliant

aside from the audit of annual financial statements There's no other services rendered by external auditors

COMPLIANT/NON

Additional Information

Documents

2. Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity.

Principle 10: The Company should ensure that the material and reportable non financial and sustainability issues are dsiclosed

Recommendation 10.1

1. Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.

not applicable

 Company adopts a globally recognized standard/framework in reporting sustainability and nonfinancial issues.

not applicable

Principle 11: The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This channel is crucial for informed decision-making by investors, stakeholders and other interested users.

Recommendation 11.1



COMPLIANT/NON COMPLIANT

Additional Information

Documents

manner of disseminating relevant information to the public comprehensive, cost efficient, transparent, and timely 1. The company should have a website to ensure a

Compliant

Arians has an existing website.

www.arians.website

Internal Control System and Risk Management Framework

enterprise risk management framework. Principle 12: To ensure the integrity, transparency and proper governance in the conduct of its affairs, the company should have a strong and effective internal control system and

Recommendation 12.1

internal control system in the conduct of its 1. Company has an adequate and effective

business

Compliant

set in the manual of operations

The company has Enterprise Risk Management system

Compliant

manual of operations

The company has internal control system set in the

2. Company has an adequate and effective enterprise risk management framework in the conduct of its business.

Recommendation 12.2

1. Company has in place an independent internal audit and improve the company's operations. assurance, and consulting services designed to add value function that provides an independent and objective

Compliant

The CEO and Finance Head are responsible in overseeing The Company has no independent internal audit function.

the company's operations.

Recommendation 12.3

COMPLIANT/NON

Additional Information

Documents

Recommendation 12.5 1. In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM).	Recommendation 12.4 1. The Company has a separate risk management function to identify, assess and monitor key risk exposures.	2. CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider 3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	 The company has a qualified Chief Audit Identify the company's Chief Audit
Compliant		Compliant	Compliant
The Company has a qualified Technical Head functioning as Underwriting/Claims and Chief Risk Officer	not applicable	The CEO and Finance Head are responsible for the internal activity of the company in replacement for the CAE	The Company has a qualified Chief Audit Executive

support to fulfill his/her responsibilities.

Compliant

2. CRO has adequate authority, stature, resources and

COMPLIANT/NON COMPLIANT

Additional Information

Documents

Cultivating a Synergic Relationship with Shareholders

Principle 13: The company should treat all shareholders fairly and equitable, and also recognize, protect and facilitate the exercise of ther rights.

Recommendation 13.2 1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders with sufficient and relevant information at least 21 days before the meeting.	 Board ensures that basic shareholder rights are disclosed on the company's website. 	Recommendation 13.1 1. Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.
Compliant	Pending	Compliant
The Corporate Secretary ensure that the notice is sent to the Shareholders prior the Annual and Special Meeting.	Company's website is still under service maintenance but ensures that shareholder rights be indicated in the website as soon as practicable.	Shareholders roles and responsibilties are indicated in the Manual Corporate Governance

Recommendation 13.3

the next working day.	Annual or Special Shareholders' Meeting publicly available	making the result of the votes taken during the most recent	1. Board encourages active shareholder participation by
Compliant			

Will provide the information containing relevant questions raised and answers during the ASM and special meeting and the results of the vote taken during the most recent ASM/SSM.

Minutes of the Annual and Special Shareholders' Meetings are available on the company website within five business days from the end of the meeting.

Our website is currently for service maintenance. Will ensure that the ASMs are available in the website.



COMPLIANT/NON

Additional Information

Documents

Recommendation 13.4

intra-corporate disputes in an amicable and effective 1. Board has an alternative dispute mechanism to resolve

Compliant

Stated in the Manual of Corporate Governance

company's Manual on Corporate 2. The alternative dispute mechanism is included in the

Governance

Compliant

Stated in the Manual of Corporate Governance

Duties to Stakeholders

interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights. Principle 14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders' rights and/or

Recommendation 14.1

1. Board identifies the company's various stakeholders and

creating wealth, growth and sustainability. promotes cooperation between them and the company in

Compliant

Stated in the Manual of Corporate Governance

Recommendation 14.2

1. Board establishes clear policies and programs to provide a

mechanism on the fair treatment and protection of

stakeholders

Compliant

Stated in the Manual of Corporate Governance



COMPLIANT/NON

Additional Information

Documents

Recommendation 14.3

 Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.

Compliant

Stated in the Manual of Corporate Governance

governance processess Principle 15: A mechanism for employee participation should be developed to create a symbiotic environment, realize the company's goals and participate in its corporate

Recommendation 15.1

 Board establishes policies, programs and procedures that encourage employees to actively participate in the

realization of the company's goals and in its governance.

Compliant

Stated in the Manual of Corporate Governance

Recommendation 15.2

1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program

in its Code of Conduct.

Compliant

Business code of conduct is stipulated in the Manual of

Corporate Governance.

2. Board disseminates the policy and program to employees

across the organization through trainings to embed them in the company's culture.

Compliant

Recognizing the need of employees for growth, training and developmental programs are offered to all levels

Recommendation 15.3

8

COMPLIANT/NON COMPLIANT

Additional Information

Documents

that allows employees to freely communicate their concerns 1. Board establishes a suitable framework for whistleblowing about illegal or unethical practices, without fear of

Compliant

Employee Manual

Stated in the Manual of Corporate Governance and

blowing that allows employees to have direct access to an handle whistleblowing concerns independent member of the Board or a unit created to 2. Board establishes a suitable framework for whistle

Compliant

whistleblowing framework. 3. Board supervises and ensures the enforcement of the

Compliant

stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development. Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and

Recommendation 16.1

advancement of the society where it operates company to grow its business, while contributing to the promotes a mutually beneficial relationship that allows the interdependence between business and society, and 1. Company recognizes and places importance on the

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business relationship that allows the company to grow its customer feedback mechanism to establish a good Arians recognizes the importance of understanding with

